SUBJECT	Freedom of Information Management and RIPA Annual Report
REPORT OF RESPECTIVE	
CABINET MEMBER/	The Chairman of the Joint Information Governance Group
CHAIRMAN	
RESPONSIBLE OFFICER	Director of Resources jburness@chiltern.gov.uk
	Head of Business Support <u>sdixon@chiltern.gov.uk</u>
REPORT AUTHOR	Rachel Morrey, Information Systems Professional
	rmorrey@chiltern.gov.uk
	Zoë Bloomfield, Corporate Information Manager
	zoe.bloomfield@southbucks.gov.uk
WARD/S AFFECTED	All

#### 1. Purpose of Report

To provide Members with an update on the public engagement with the Freedom of Information Act 2000, Environmental Information Regulations 2004, the Data Protection Act 2018 / General Data Protection Regulations (GDPR), the Transparency Code of Practice, the INSPIRE Regulations, RIPA, Protection of Freedoms Act 2012,

# **RECOMMENDATIONS:** To note the report.

## 2. Executive Summary

This report is a reflexive analysis of the past year's FOI and EIR progress and activities in response to requests processed by the Council.

#### 3. Reasons for Recommendations

This report is to inform Members about the number of requests received and the response rate.

# 4. Freedom of Information Requests

The service areas that received the most FOI requests were Business Support and Healthy Communities. The majority of requests are for commercial information that would be useful for businesses and many of the Business Support requests are ones where the requestor is re-directed to another organisation such as Bucks County Council.

The busiest months of the year for FOIs were: January and March

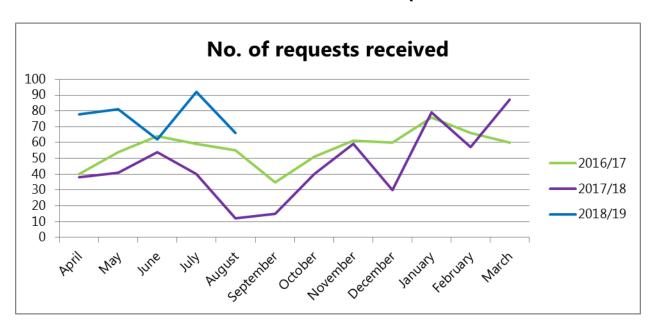
The quieter months of the year for FOIs were: August and September

# CDC FOI REQUESTS RECEIVED OVER THE LAST FINANCIAL YEARS

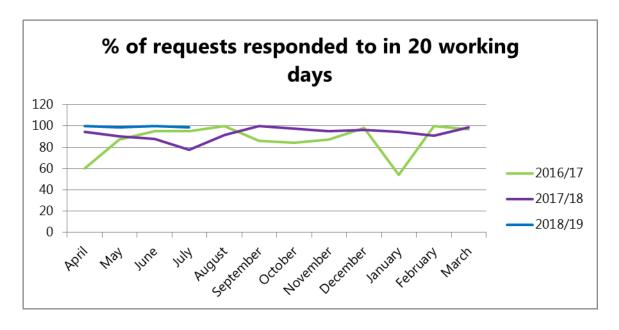
CDC	Financial Year 2016-2017 Nbr of Requests	% requests Within 20 Working Days	Financial Year 2017-2018 Number Requests	% requests Within 20 Working Days	Financial Year 2018-2019 Nbr of Requests	% requests Within 20 Working Days
April	40	60%	38	94.75%	78	100%
May	54	87%	41	90.24%	81	98.75%
June	64	95%	54	88%	62	100%
July	59	95%	40	77.78%	92	98.86%
August	55	100%	12	91.67%	66	
September	35	86%	15	100%		
October	51	84%	40	97.44%		
November	61	87%	59	94.83%		
December	60	98%	30	96.55%		
January	76	54%	79	94.67%		
February	66	100%	57	91.07%		
March	60	97%	87	98.84%		
Year Totals	681	82% Average	552	92.98% Average		

N.B the statistics for 2018/19 won't be available until April 2019.

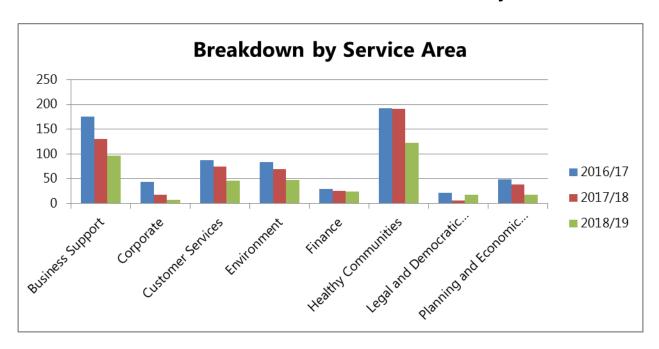
# **Chiltern District Council Number of Requests Received**



**Chiltern District Council % response within 20 working days** 



Chiltern District Council Breakdown of volumes received by service area

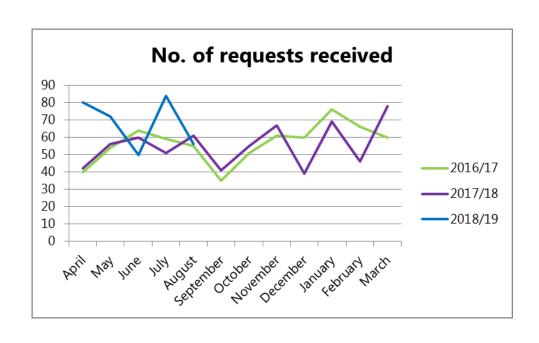


N.B 2018/19 is based only on months April – August.

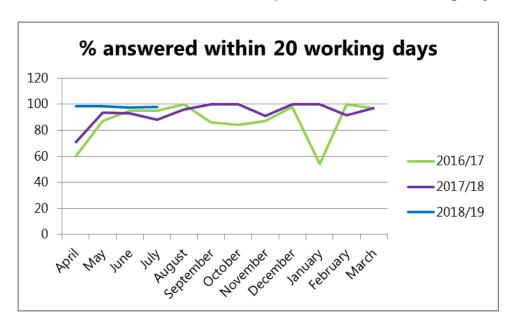
# SBDC FOI REQUESTS RECEIVED OVER THE LAST FINANCIAL YEAR

		%		%		%
CDDC	Financial	requests	Financial	requests	Financial	requests
SBDC	Year	Within	Year	Within 20	Year	Within 20
	2016-2017	20	2017-2018	Working	2018-2019	Working
	Number	Working	Number	Days	Number	Days
	Requests	Days	Requests		Requests	
April	45	93%	42	70.97%	80	98.46%
May	57	84%	56	93.75%	72	98.41%
June	56	88%	60	92.86%	50	97.62%
July	58	94%	51	88%	84	97.78%
August	46	100%	61	96%	56	
September	42	95%	41	100%		
October	46	96%	55	100%		
November	53	100%	67	90.91%		
December	50	100%	39	100%		
January	73	82%	68	100%		
February	74	98%	46	91.43%		
March	53	100%	78	97.14%		
Year Totals	653	94% average	665	93.42% average		
Requests received equals 1.83% increase between 2016/17 and 2017/18						

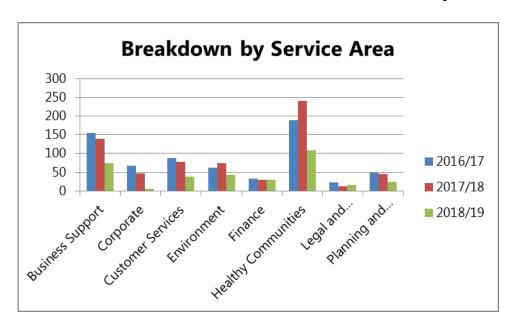
# **South Bucks District Council Number of Requests Received**



**South Bucks District Council % response within 20 working days** 



South Bucks District Council Breakdown of volumes received by service area



N.B 2018/19 is based only on months April – August.

Healthy Communities receive many requests for housing, licencing, environmental health, community safety and leisure. Business Support Officers encourage all service areas to publish and make available data sets that are frequently asked for on each Council's website. For example Licensing data is now available in electronic format and open for public inspection.

The Local Government Association (LGA) has been promoting and supporting digital transformation and transparency. The Council accordingly is increasingly publishing its data sets, to enhance proactive transparency and by making more information publicly available and to promote the effective operation of FOI in the public interest. This work is on-going.

The new <u>FOI Section 45 Code of Practice</u> was issued on 4 July 2018. The ICO has published the guidance for practitioners on its website. There is more emphasis on openness about certain types of information and withholding information will be harder to justify. The code provides guidance on the practice it would be desirable for public authorities to follow to meet their obligations under FOIA. Adhering to the code will result in positive benefits for an authority, and in practical terms offer good customer service.

## 5. Subject Access Requests (SARs)

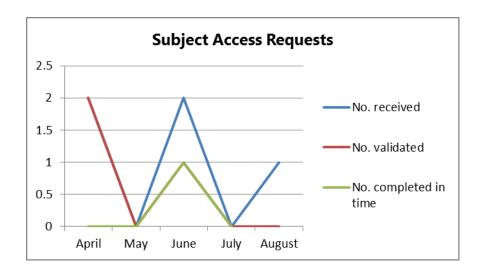
The data protection legislative changes that were introduced in May 2018 have heightened public awareness about their information rights and as a result more individuals are submitting SARS to the authority. This is the first time SARs have been reported to committee.

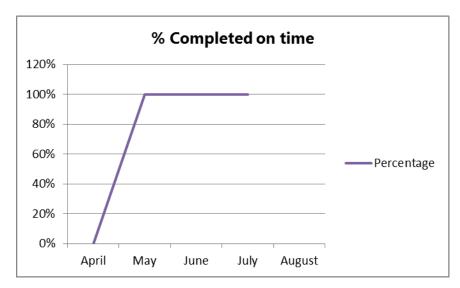
### **Chiltern District Council**

2018/19	No. Received	No. Validated	No. Completed on time*	% Completed on time
April	2	2	0	0%
May	0	0	0	100%
June	2	1	1	100%
July	0	0	0	100%
August	1	0		

Notes - \* The time frame required for requests to be completed changed on 25<sup>th</sup> May 2018 from 40 days to 30 calendar days. Therefore all April requests should have been completed within 40 days. All subsequent months the time frame is 30 days.

Validated requests mean that the requester has submitted ID which is valid and has been verified. The request has to be validated before it is processed any further.



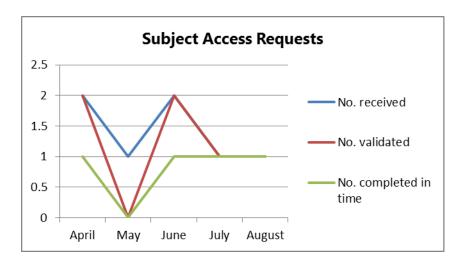


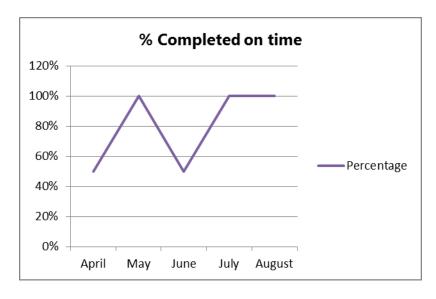
<b>~</b> .1		District	<b>~</b> •••
South	KIICVC	I )ictrict	CALINCIL
Journ	DUCKS		Council

2018/19	No. Received	No. Validated	No. Completed	% Completed
			on time*	on time
April	2	2	1	50%
May	1	0	0	100%
June	2	2	1	50%
July	1	1	1	100%
August	1	1	1	100%

Notes - \* The time frame required for requests to be completed changed on 25<sup>th</sup> May 2018 from 40 days to 30 calendar days. Therefore all April requests should have been completed within 40 days. All subsequent months the time frame is 30 days.

The second request from June has had the time frame extended by up to another 2 months so the new deadline is 01/10/2018. The requestor was advised of the extension due to the complexities of the request before the end of the initial 30 calendar days' deadline.





#### 6. RIPA

The Regulation of Investigatory Powers Act 2000 (RIPA) addresses human rights issues arising from the carrying out of surveillance and the accessing of communications data by local authorities and other law enforcement agencies. On the 1st September 2017, The Office of Surveillance Commissioners, The Intelligence Services Commissioner's Office and The Interception of Communications Commissioner's Office were abolished by the Investigatory Powers Act 2016. The Investigatory Powers Commissioner's Office (IPCO) is now responsible for the judicial oversight of the use of covert surveillance by public authorities throughout the United Kingdom.

An updated Corporate Policy & Procedures Note was published on the intranet and is based upon the requirements of The Regulation of Investigatory Powers Act 2000 ('RIPA'), The Protection of Freedoms Act 2012, the Home Office's Codes of Practice on Covert Surveillance and Covert Human Intelligence Sources and the Regulation of Investigatory Powers (Communications Data) and (Directed Surveillance and Covert Human Intelligence Sources) Orders 2010 and the Investigatory Powers Act 2016. The Council takes responsibility for ensuring that the RIPA procedures are applied in practice.

Relevant staff will receive training in October 2018. There were no Regulation of Investigatory Powers Act 2000 (RIPA) investigations conducted for the year 2017-18 at SBDC.

# 7. Links to Council Policy Objectives

- 7.1 The aim is to support corporate information management policy, information governance procedures and strategy.
- 7.2 The objective is to inform Members and senior management of the response to statutory duties that aligns with the code of Corporate Governance ensuring openness and transparency, encouraging better community engagement and supporting economic activities, thus empowering citizens through increased access to information.

Background	ICO Model Publication Scheme 2013
Papers:	The Protection of Freedoms Act 2012 (POFA)
•	Regulation of Investigatory Powers Act 2000(RIPA)
	Home Office Codes of Practice on Covert
	Surveillance and Covert Human Intelligence
	Sources Regulation of Investigatory Powers
	(Communications Data) and (Directed Surveillance
	and Covert Human Intelligence Sources) Orders
	2010
	Investigatory Powers Act 2016
	Freedom of Information Act 2000 (FOIA)
	Environmental Information Regulations 2004 (EIR)
	Data Protection Act 1998 (DPA)
	EU General Data Protection Regulation (GDPR)

Human Rights Act 1998
INSPIRE Regulation 2009
PSN Local Data Handling Guidelines (August 2014)
Re-use of Public Sector Information Regulations 2015
(ROPSI)
Local Government Transparency Code 2015
Strengthening Local Government Transparency
Consultation on changes to the Local Government Transparency
Code 2015
S45 FOI Code of Practice